

## **Frequently Asked Questions**

### **What time should children arrive at school?**

Year 3, 4, 5 and 6 pupils - 8.45am - 3.00pm

Rec, Y1 and Y2 pupils 9.00am - 3.10pm

**Children should not arrive early unless this is pre-arranged with the school.**

**Keeping a distance at pick up time is very important.**

### **Do pupils need to wear a face covering at school?**

The latest guidance states that primary pupils do not need to wear a face covering. Pupils are seated so that they have very little face to face contact with other pupils. They are strongly encouraged and constantly reminded to keep a safe distance from others in all areas of the school. Some staff may wear face coverings.

### **Do they need clean uniform on every day?**

The guidance does not say that pupils must change daily so this is entirely up to you.

They need their PE kits and Forest School clothes in school for their lessons.

### **How often are pupils washing their hands?**

This happens very frequently during the day. There are plentiful supplies of soap and paper towels and extra sinks are being installed. There are also sanitising stations across the school. Pupils have a weekly briefing and video which reminds them how to wash their hands thoroughly.

### **What happens if my child needs First Aid at school?**

Staff have been trained to administer First Aid whilst still protecting themselves.

Depending on their age and the nature of the injury, pupils will be encouraged to administer their own plasters or ice packs

### **What happens at lunchtime?**

Pupils eat in two sittings and stay in their own bubble. Tables are arranged so chairs are forward facing and there are fewer children to a table. Enhanced cleaning is in place.

### **How is pupils' emotional health and well-being supported in school?**

Children are being given additional opportunities to talk about any concerns. They have a weekly briefing about health and safety and well-being. Additional support and guidance with their learning contributes to their well-being and positivity.

### **Who can I talk to if I have a worry or something I need help with?**

Staff are here to help with any problems and can refer you on to specialist organisations if needed. We know that you are all in different circumstances and face different challenges. Speak in person, phone or e mail us if there is anything we can help with.

### **What happens if my child develops a symptom of COVID at home?**

DO NOT bring them to school. The child with symptoms must isolate for 10 days and **all** household members must self-isolate for 14 days. Get advice from NHS 119 and go on line to book a test as soon as possible. <https://111.nhs.uk/covid-19/>

If the test is negative, the family can stop self-isolating and, when the school has received the e mail with negative result, your child can return to school.

If a positive test result is reported, the school will contact Public Health England and follow advice.

### **What happens if another member of my household develops symptoms?**

The person with symptoms must isolate for 10 days and **all** household members must self-isolate for 14 days. Book a test as soon as possible. If the test is negative, the family can stop self-isolating and, when the school has received the e mail with negative result, your child can return to school.

If a positive test result is reported, the school will contact Public Health England and seek advice.

### **What happens if my child develops a symptom of COVID at school?**

If a child or staff member develops symptoms compatible with coronavirus, they will be isolated within school. Parents will be contacted and children will be sent home as soon as possible. A child with symptoms must isolate for 10 days and **all** household members must self-isolate for 14 days.

Parents collecting children should take them straight home and book a test as soon as possible. If the test is negative, the family can stop self-isolating and, when the school has received the e mail with negative result, your child can return to school.

If a positive test result is reported, the school will contact Public Health England and follow advice.

### **What happens if we can't book a test?**

Unfortunately, children cannot return until we see a negative test. We are fully aware of frustrating delays in the current testing system.

### **What happens if my child feels a bit hot but I don't have a thermometer at home?**

You must keep your child at home until their temperature has been checked. Be aware that, if you administer Calpol, it can mask a high temperature. Test your child's temperature **BEFORE** giving Calpol. Thermometers are available for under £10 from a number of suppliers and may be useful to have at home.

### **What happens if there is a reduced timetable or school closure?**

There are a number of reasons we may have to partially or fully close the school. Our staffing levels may drop too low to safely accommodate all the children. Or we may have to comply with Public Health England guidance with any suspected or confirmed cases. Parents will be informed immediately if there is any changes and home learning provision will be available as soon as possible. No decision to close will be taken lightly and we will endeavour to remain open. However, the safety of pupils and staff is always going to be a priority.